

**Jewish Community Services of South Florida (JCS) is at the Frontlines
Providing Trauma Counseling and Supportive Services to Survivors and Families
Impacted by the Surfside Building Collapse**

The Jewish Community Services of South Florida (JCS) professional team has been working 24/7 to assess and address the needs of impacted families at two Family Reunification Center sites in Surfside. The Family Resources Center was open to provide a one-stop shop for individuals and families impacted by the Champlain Towers tragedy. JCS provided mental health counselors, and information & referral staff available to provide assistance at four sites.

Our highly experienced culturally competent **JCS 2-1-1 Miami** Call Center staff is available 24/7/365 to provide confidential crisis counseling and information/referral services to members of the community. A chat line is also available by texting your zip code to 898211.

JCS has been providing supportive services to people of all faiths and backgrounds. The professional team provides crisis counseling, food support, financial assistance and other resources to survivors, and individuals and families impacted by this tragic event. Current efforts include:

- Onsite, experienced culturally competent clinical therapists to the family reunification and assistance sites where families were located, and coordinating with funding partners, federal, state, county, business and international agencies to secure resources and coordinate efforts.
- Supporting social and health service response efforts including integration of United Hatzalah and IDF teams from Israel to support families and survivors.
- Providing assistance for family members requiring support to travel to Miami from other parts of the world.
- Working with the Greater Miami Jewish Federation, Greater Miami Convention and Visitors Bureau, and the City of Miami Beach for area lodging that includes housing opportunities.
- Participating in a comprehensive post-disaster resource center for survivor aid, care and services. The Center will include staff from local foundations, JCS, Red Cross, FEMA, Miami Dade County and state agencies, among others.
- In addition to the significant County efforts and the highly expert work of the world renown Miami-Dade Urban Search and Rescue team together with three highly experienced search and rescue teams from Israel, and Mexico City, members of a specialized disaster response unit of the IDF, JCS is coordinating efforts with an array of faith-based agencies that are providing direct supportive services include; Miami Hatzalah, Jewish Family Services of Houston, Broward, Boca Raton, West Palm Beach, the Network of Jewish Human Service Agencies, Chabad Florida, United Hatzalah of Israel, Cadena, the Greater Miami Rabbinical Association, Chai-Lifeline, and the Catholic Archdiocese, among others.